



SOCIAL SERVICES (updated March 2019)

<http://www.eugene-or.gov/socialserviceslist>

For more resources, visit www.211info.org or dial 2-1-1.

General Services

Eugene Service Station, 541-461-8688, (for homeless adults), 450 Hwy 99N, 7 days/wk, 8-5, closed 12:45-2. Showers, laundry, clothes, phone, mail, meals. Backpack storage during day only.

Community Court, (Downtown Public Library), 100 W 10th Ave., F, 10am-3:30pm, Walk in services available with a variety of providers including White Bird, ShelterCare, St. Vincent de Paul, Looking Glass, Willamette Family, and Catholic Community Services: first come first serve basis.

Downtown Day Storage, in parking lot south of Downtown Public Library, 100 W 10th Ave. No cost storage, during the daytime only, 9am-5:30pm, 7 days/wk.

Sexual Assault Support Services (SASS), 541-343-7277, SASS Hotline, Sexual assault services, counseling, support groups. Full list available at <http://sass-lane.org>.

Centro Latino Americano, 541-687-2667, 944 W.5th, M-Th 8:30-12 & 1-5, F 8:30-12. Help with housing, employment, youth mentoring, mental health (family and individual, kids and adults), and addiction. Wait times vary, 2 months for programs like therapy and mentoring; social services are immediate. No restrictions. There is an intake form.

Fish, 541-689-9750, P.O. Box 2412, Eugene 97402, Must call M-F 10-2:30, Volunteers provide 1 food box per 30 days, 1 propane refill (bring tank) per 60-90 days, and limited prescription assistance. All services require identification.

Springfield Salvation Army, 541-747-6229, 1275 Mill St., Springfield, Extremely limited rental assistance with 72-hr eviction notice and furniture assistance (no appliances). Clothing vouchers for children and adults (one per 12-month period). Call for hours. Food boxes M 9-1, Tu. 9-12 & 1-3, W 9-11 & 1-3, Thu 9-12 & 1-3, F 9-11 & 1-3. Serving area west of Pioneer Parkway and Glenwood.

Eastside Clothes Closet (Eastside Faith Center), 95 Centennial Loop, 1st and 3rd Tu 1-3, every last Th 7-8:30pm for clothing.

Catholic Community Services, 541-345-3628, 1464 W. 6th, Eugene, 1025 G St., Springfield, M-F, 9-4:30. Bus tokens (Mon. a.m.), hygiene items, prescription assistance, clothing, phone, mail service, help obtaining state issued ID. See "Food Boxes".

Sponsors, 541-485-8341, 338 Highway 99N, transitional housing and employment opportunities for people who are released from Oregon prisons or Lane County jail.

Dept. of Human Services, 2101 W. 11th Ave., 541-686-7722 / 2885 Chad Dr., 541-686-7878 (self-sufficiency programs only) / 1899 Willamette St., **541-686-7555** / 1040 Harlow Rd., **541-726-6644** (child welfare program only) 101 30th St., **541-726-3525**. Apply for food stamps, medical coverage, cash assistance, and child welfare programs, M-F 8-5.

White Bird, 541-342-4357, 341 E. 12th, case management, homeless assistance, resource center, 24-crisis line: 541-687-4000, and benefits assistance T-Th 10-4 at 323 E. 12th. Walk-in counseling and referral also offered at Downtown Eugene Public Library, Sat-Sun 10:30-5:30.

Services for Families with Children

First Place, 541-342-7728, 1995 Amazon Parkway (19th & Pearl), 7 days/wk, 8-5. Day shelter for families w/children. Free laundry, showers, WiFi, mail, food & kitchen (on-site eating only; no food boxes), referrals & advocacy.

G Street Oasis, 541-214-0260, First Baptist Church, 1775 G Street, Springfield, M-F 9-3, Day program for homeless families w/children in Springfield. Provides access to laundry, showers, and restrooms, help finding jobs, housing, and other resources.

Helping Hand Room, 541-344-1425, First Christian Church, 1166 Oak St., T/TH 12-2, free baby layettes for newborns and clothing for children and adults. Bedding and kitchen items also available.

Shelter & Housing

Overnight Parking Program, 541-461-8688 Option 3, Adults without children permitted through Service Station, 450 Hwy 99N.

Community Supported Shelters, 541-683-0836, 1160 Grant, M/T/Th 10-2, F 10-12. Apply at CSS for "Safe Spot" camp sites. CSS also produces Conestoga huts.

Egan Warming Centers, various locations, only when weather drops below 30°, Nov. 15- March 31, **541-689-6747**. For updates check with White Bird Clinic 24/7 at **541-687-4000** or www.eganwarmingcenter.com.

Eugene Mission, 541-344-3251, 1542 W. 1st Ave. Free shelter, 1-hr daily chore, separate shelters for men, women, & women with children. Must pass drug test to stay overnight. Day services include meals, showers, clothes, toiletries. Closed 9-10 & 1-4. Men's hours, 6am-7pm. Women's hours 8am-9pm.

First Place, 541-342-7728, 1995 Amazon Parkway, manages night shelter program for families with children. See more info above.

Opportunity Village Eugene, 541-606-4455, 111 N. Garfield. Transitional shelter for adults (30 total units). Apply at the Village, must have 3 year clean record from physical/sexual violence.

ShelterCare, 541-686-1262, 499 W. 4th Ave. Homelessness prevention, outreach, short- & long-term supportive housing programs, rental assistance programs, and support services for homeless families & adults w/ psychiatric disabilities, acquired brain injuries & medical recuperation needs.

Station 7, 541-689-3111, 931 W. 7th Ave. Runaway & homeless, ages 11-17. 24-hr. crisis prevention Help Line 1-888-689-3111. Beds, counseling, advocacy, emergency transportation.

St. Vincent de Paul, 541-687-5820, 2890 Chad Dr. Transitional and permanent housing programs.

Womenspace, 541-485-8232, 1577 Pearl St, 24-hr. Hotline **541-485-6513**. Serves domestic violence survivors. Undisclosed shelter location.

Veteran Services

Behavioral Health Clinic, 541-242-0445, 211 E. 7th, Scheduling comes from a referral through VA Primary Care, walk-ins for emergency medication needs only (psychiatry); wait time - psychiatry 2-3 months; therapy 2 weeks; addictions therapist 2 months; housing team (MWF drop in meetings) - this service is based on income.

Eugene Vet Center, 541-465-6918 After hours call **877-927-8387**, 190 E. 11th, M/F/S 8-4:30, T/W/TH 8-8, Readjustment Counseling Services, walk in anytime during business hours. Veterans are asked to bring their DD-214 or DD1300 if able. Individual, group, family/marriage, and bereavement counseling. Work Source Lane rep available on Thursdays. Community-based referrals provided. Veterans in crisis can walk into any VA facility and be seen same day or call **1-800-273-8255** for national crisis hotline.

St. Vincent de Paul/SSVF, 541-743-7107, 2890 Chad Dr., Veterans only (anything other than dishonorable discharge). Rapid rehousing; homelessness prevention; case management and referrals. Intake can be done within a couple of days, enrollment/services wait time varies (a few days usually). Must have photo ID, SS Card, DD214 (or local VHA card to start process, but must have DD214 to process enrollment, can help request one), and proof of income if available (income eligibility is at or under 50% or less median area income). Homeless prevention program needs copy of lease and 72 hour-30 day eviction notice.

St. Vincent de Paul/VIP, 541-607-0439, 456 Hwy 99N, Employment assistance for veterans homeless or at risk for being homeless. Resume skill building, interviewing, help purchasing tools if needed, interview clothes, work clothes, help pay for phone, certifications.

St. Vincent de Paul/Vet LIFT, Hope Center 1161 Grant Street, every Friday 10:30-11:30am. Transitional housing for single individuals and couples, case managed program, alcohol and drug free. Need VA transitional housing referral. Attend a meeting to learn more.

VA Roseburg Healthcare System, 1-800-549-8387, 913 NW Garden Valley Blvd, Roseburg.

VA Eugene Health Care Center, 541-607-0897, 3355 Chad Dr., M-F 8-4:30.

Lane County Veterans Services, 541-682-4191, 151 W 7th, Ste. 460, M-F 8-12 & 1-5, assistance obtaining VA benefits.

Youth Services

Hosea Youth Services, 541-344-5583, 834 Monroe, youth ages 13-23, Drop-in Center, open M/W/Th 4:30-6:30pm, meals, showers, clothing, laundry, computers. M/W/Th 3-5 pm by appt, job skills, housing assistance, counseling, tutoring.

Looking Glass New Roads, 541-686-4310, 941 W.7th, Ages 16-21. M/F 8:30-4:45, T/TH 8:30-6:45 W 8:30-3:45. Basic needs (meals, showers, clothing), case management, behavioral health, employment, education. No general wait times; intakes can typically be done same day. HIV Alliance on-site Thursdays, time varies, call ahead. Occupy Medical, 1st Tuesday/month, 3:45pm – close. Services available for current residents only.

Youth M.O.V.E., 541-521-7127, 965 Oak Alley, M-F, 3-6 pm. Peer support, ages 14-25.

Senior Services

Senior and Disability Services, 541-682-3353, 1015 Willamette, M-F 9-4 walk-ins, call M-F 8-4:45. To locate a specific worker, call **541-682-4038**.

Pet Services

Pro-Bone-O Clinic, 541-607-8089, Eugene Mission, 1542 W. 1st Ave., 2nd & 4th Sunday only; Nov/Dec 2nd Sunday only. Lottery starts at 8:30 to get apt; clinic runs 9:30-1:30. Vaccinations, exams, worming, spay/neuter vouchers. Free veterinary care for pets of people who are homeless. No vet on call.

Stop Pet Overpopulation Today (SPOT), 541-607-4900, helps cover costs for spaying or neutering dogs.

Community Veterinary Center, 541- 636-3324, 470 Hwy 99N. By appointment only. Low-cost vet care for pets of low-income pet owners. Proof of low income required. Call between 10-4 M-Th and leave a message. Basic care, dental, surgery. Cost is on a sliding scale based on income, funds sometimes available to subsidize owner funds. More at www.communityvet.org.

Meals

The Dining Room, 541-284-1340, 270 W 8th Ave (8th and Lincoln) Free, hot, 3-course meal served restaurant style (main course, side, dessert, beverage) M-Th 12pm-2:45pm. Adults and children accompanied by an adult can walk in or make a reservation beginning at 12pm. Families with small children and those with disabilities are given seating priority. Serves up to 250 guests a day.

Eugene Mission, 541-344-3251, 1542 W.1st, 3 meals daily. Women & children, 6:30am breakfast, 11:15am lunch, 5pm dinner; Men, 7am breakfast, 12pm lunch, 6pm dinner.

First Christian Church, 541-344-1425, 1166 Oak St., Breakfast every Sunday 7:45-9:15am. Clothes & bedding Tues & Thurs 12-2.

Eugene Service Station, 541-461-8688, 450 Hwy 99N, 7 days/wk, breakfast 8:30-9:30, lunch 12-12:45, snacks 2 pm.

St. John Maximovitch Church, 541-484- 5810, 304 Blair Blvd. Breakfast the 1st Saturday of every month 9-11am. Gloves, hats, bedding as available.

St Mary's Episcopal Church, 13th & Pearl, Breakfast 2nd & 4th Saturday, 9:30am.

Find other meal sites at: <https://foodforlanecounty.org/wp-content/uploads/2018/10/Eugene-Meal-Site-Calendar-Updated-September-2018.pdf>.

Food Boxes & Pantries

FOOD for Lane County, 541-343-2822, 30 sites county-wide. Food boxes/pantries are for those with or without permanent residences (can be received with other benefits). Details change frequently so call or look online for dates, locations, and requirements. Website: <http://www.foodforlanecounty.org/get-help/foodboxes-meals/find-a-food-pantry/>.

Identification Assistance

Dept. of Motor Vehicles, 541-686-7855, 2870 W. 10th Pl. M-F 9-5. ID cards, drivers' licenses & vehicle registration. Requires 3 documents with your name, date of birth & address.

Catholic Community Services, 541- 345-3628, Provides assistance as funding allows obtaining IDs for people who cannot afford to pay. See General Services above.

Medical Services *(For emergencies, call 9-1-1.)*

Community Health Centers of Lane County, 541-682-3550, Accepts OHP, Medicare, private insurance; sliding scale for uninsured (\$20 minimum), 5 locations. Call for appointment M/F 8-5; T/W 8-7; Th 10-6.

Occupy Medical, 1717 Centennial Blvd., Suites 4 & 7, Springfield, Sundays, 12-4. Sign up before 1 pm. Free to all. Includes lunch.

Willamette Family Rapid Access Center, 541-762-4300, 195 W.12th, M-F 8-6, same-day service.

RiverBend Emergency Services, 541- 222-7300, 3333 RiverBend Dr., Springfield.

School Health Centers, Bethel 541-607-1430 1525 Echo Hollow Rd, Suite A, **Churchill 541-790-5227** 1850 Bailey Hill Rd., **North Eugene 541-790-4445** 200 Silver Ln., **Springfield 541-682-3550** 1050 10th St. For students both insured and uninsured. Illness and injury visits, wellness and sports physicals, immunizations and behavioral health services are all available at each location.

Volunteers in Medicine, 541- 685-1800, 2260 Marcola Rd. Springfield, M 9-12 & 1:30-5; Tu 1:30-5 & 5:30-8:30; W 9-12 & 1:30-5; Th 9-12 & 1:30-5; F/S/Sun. Closed. Primary care, women's health, behavioral health, diabetes management, onsite pharmacy and physical therapy.

White Bird, 1400 Mill, Medical: M 9-12, T-Th 9-6, F 9-1, **541-484-4800**, Dental: M-F 8-5, **541-344-8302**. Accepts OHP and Medicare, offers sliding scale and free services for unhoused.

Mental Health and/or Substance Abuse Assistance

Buckley House, 541-762-4575, 605 W. 4th Ave., 24/7, medical detoxification/sobering services for alcohol & drug users. Takes OHP.

Center for Community Counseling, 541-344-0620, 1465 Coburg Rd., For low-income, uninsured or underinsured county residents. Sliding scale.

Chrysalis/White Bird, 541-683-1641, 350 E. 11th, M-Th 9-6, closed Th 12-3. Drug & alcohol counseling. Also runs CAHOOTS mobile crisis service for mental health or drug problems, dispatched by police at **541-682-5111**, 24/7.

HIV Alliance, 541-342-5088, 1195a City View St. Needle exchange: call for locations and hours or visit www.hivalliance.org. HIV testing times: M/Tu 5-7, Wed – no testing, Th. 6-8, Fri. 1-5.

Lane County Behavioral Health Services, 541- 682-3608, 2411 MLK Jr. Blvd, M-F 9-12 & 1-5. Outpatient counseling.

Laurel Hill Center, 541-485-6340, 2145 Centennial Plaza, M-F 8-5, adult psychiatric rehabilitation center with housing, employment & wellness programs. Must have OHP.

Looking Glass, Jasper Mountain & SAFE Child Center have a Crisis Response Program to provide crisis intervention services to families, children & adolescents ages 4-17 county-wide, 24/7. Access the Crisis Response line by calling **1-888-989- 9990**.

Willamette Family Rapid Access Center, 541-762-4300, 195 W.12th, M-F 8-6, same-day service. Services offered include mental health counseling, substance abuse treatment, residential & outpatient care, case management, peer support, primary medical care, housing assistance, and more.

Hourglass Community Crisis Center, 541-505-8426, 71 Centennial Loop, Suite A, 24/7 short-term, mental health crisis assessment and stabilization. 18 and older only.

Legal Aid

Lane County Legal Aid & Advocacy Center, 541-485-1017, Apply in person M/W/F 1-3 pm. More info at www.lclac.org.



NOTICE OF SCHEDULED CLEAN-UP

Date: _____ Time: _____ am/pm Work Order # _____

This area is scheduled for clean-up. During clean-up all campsites will be cleared. **To prevent your campsite from being cleared during the clean-up, you must remove your campsite within 24 hours of the date and time stated on this Notice.**

The clean-up of this area will occur after the 24 hour period has elapsed, but not more than 10 days after posting of this Notice. If you fail to remove your campsite within 24 hours of this Notice, the City will clean up the campsite by collecting your personal belongings and disposing of garbage. Your personal belongings will be stored for 30 days at 115 N Garfield St., Eugene, OR. ***To claim lost items, contact 541-682-4800 or visit our storage site at 115 N Garfield Street between 8:30am-2:30pm, M-F, excluding holidays.***

Please be aware that camping in City parks and open spaces is prohibited. (Eugene City Park Rules 1.003 and 1.010(2)). Leaving trash in the park is also prohibited. (City Park Rule 1.070). Violations of these or other Park Rules are punishable by a fine not to exceed \$500 or confinement in jail not to exceed 30 days, or both fine and imprisonment (Subsection 2.1990(2), Eugene Code, 1971).

If you need assistance finding shelter, please contact:

St. Vincent de Paul's First Place Family Center at 342-7728
White Bird Homeless Case Management at 342-8255
Free, confidential referral of services at 2-1-1

AVISO DEL CALENDARIO DE LIMPIEZA

Fecha _____ Hora _____ am/pm Work Order # _____

Esta área esta en el calendario de limpieza. Durante el tiempo de la limpieza todos los sitios de los campamentos deberán ser despejados.

A fin de prevenir que el sitio de su campamento sea despejado durante el tiempo de la limpieza, deberá quitarlo dentro de las 24 horas de la fecha y hora indicadas en este aviso.

La limpieza del área se llevará a cabo después que el período de 24 horas haya transcurrido pero no mas de 10 días después que este Aviso haya sido colocado. Si usted falla en llevarse su campamento dentro de las 24 horas de este Aviso, la Municipalidad limpiará el area del campamento recogiendo sus pertenencias y tirando la basura. Sus pertenencias serán almacenadas por 30 días en 115 N. Garfield St., Eugene, OR. ***Para reclamar objetos extraviados, llame al 541-682-4800 o visite nuestro sitio de almacenamiento en 115 N Garfield Street entre las 8:30 am hasta las 2:30 pm de lunes a viernes, a excepción de los dias feriados.***

Por favor recuerde que acampar en los parques de la Municipalidad y en los espacios abiertos está prohibido. (Reglas de los Parques de Eugene 1.003 y 1.010(2)) También está prohibido dejar basura en los parques. (Regla de Parques de la Municipalidad 1.070). La violación a esta u otras reglas de los parques puede ser castigada con una multa de no más de \$500 o prisión por no más de 30 días o ambos prisión y multa (Subsección 2.1990(2), Código Municipal, 1971).

Si necesita ayuda para encontrar albergue, Por favor llame a:

Centro Familiar St. Vincent de Paul's First Place al 342-7728

Administración de casos White Bird Homeless al 342-8255

Referencia gratis para servicios confidenciales al 2-1-1